

# CrisisGo App Authorizations

## “I’m concerned about privacy- what is CrisisGo able to access when I download the app?”

This is a question that is often asked when CrisisGo is introduced to an organization. There are a multitude of permission settings that **you control** to decide what access you want to give the app. Some features that are necessary for the app to function as needed are automatic permissions. To help you understand what the app can access and why the app asks for permission to access certain features, please reference the table below, which explains what the various features do.

Access	What Does This Mean?	Can I Turn This Permission On/Off?
Camera	If you need to take a photo to send to a Message Group, this allows the app to open your device’s camera.	Yes
Contacts	If the Invite icon is enabled in a message group, you can send the link to a contact stored in your device so they can subscribe to join the Message Group.	Yes
Device and App History Device ID and Call Information	If any issues arise with our app, this is accessing the history of only the CrisisGo app. When feedback is submitted through the app to our Support team, it will tell us information needed in order to investigate the issue. For example, this helps CrisisGo determine whether the app is being used on an Android or iPhone.	Automatic
Identity	If there is ever a report of fraudulent usage, we can verify the user, their device and the user profile that is tied to that device.	Automatic
Location	The app is not tracking and submitting your location continuously and your organization cannot see your location unless you share it. <b><u>Location is only sent when you choose to send it.</u></b> If you allow the permission from your device, the GPS location will only be available when you send a panic or alert (and only when your organization has enabled sender or real time location) or if you choose to send your current location using the Multimedia tool.	Yes
Microphone	The microphone is needed so that voice to text can be used, you can use the audio tool to record and send a message to your Message Group, and allows you initiate a call with a contact or student/staff emergency contact on your device from the app.	Yes
Phone	Allows you to initiate a call on your mobile device from the app.	Yes
Photo/Media/File	This allows you to have the option to attach a photo, file or other media that is on your device and send it to your Message Group. Note- neither CrisisGo employees, nor your Organization, can see or access any photos, files, etc. stored on your device.	Yes
SMS	This allows Managers of a group to be able to send SMS messages to a message group/SMS list from within the CrisisGo app.	Yes
Wi-Fi Connection Information	If there is an issue when you are logged into the app, this can help in determining the issue by showing whether the device is using a Cellular or WI-FI network to further investigate the issue.	Automatic